

Pro Course Cancellation Policy

For River Rescue and ACA Kayaking Pro Courses.

Standard Cancellation & Transfer Policy

Reservations and Deposits

A 50% deposit is required at time of booking. Full payment is due 30 days prior to course date. Receipt of payment signifies a confirmed booking and acceptance of our reservation and cancellation policies.

Cancellation and Refunds

If you need to cancel your course reservation, please notify us as soon as possible. We do not make exceptions to the cancellation policy for any reason, including weather, wildfire or personal emergencies. There are no refunds for arriving late or leaving a course early.

Cancellation Fee Schedule

- Up to 30 days prior to your course: 90% refund with 10% cancellation fee
- Within 29-15 days prior to your course: no refund with 50% rescheduling fee
- Within 14 days or less prior to your course: no refund

Please note that different deposit & cancellation policies may apply for private charter groups. Refer to the organizer's contract or confirmation correspondence for details.

COVID-19 Cancellation & Transfer Policy

This temporary policy is effective as of April 6th 2020, for all 2020 bookings.

Reservations and Deposits

A 50% deposit is required at time of booking. Full payment is due 30 days prior to course date. Receipt of payment signifies a confirmed booking and acceptance of our reservation and cancellation policies.

Cancellation and Refunds

If you need to cancel your course reservation, please notify us as soon as possible. We do not make exceptions to the cancellation policy for any reason, including weather, wildfire or personal emergencies. There are no refunds for arriving late or leaving a course early.

Cancellation Fee Schedule

- Up to 30 days prior to your course: 90% refund with a 10% cancellation fee, **or 110% credit of deposits made to reschedule.**
- Within 29-15 days prior to your course: no refund with a 50% rescheduling fee, **or 80% credit of deposits made to reschedule.**
- Within 14 days or less prior to your course: no refund, **or 80% credit of deposits made to reschedule.**

Please note that different deposit & cancellation policies may apply for private charter groups. Refer to the organizer's contract or confirmation correspondence for details.

In the event that Wet Planet cancels a trip or course due to not meeting our minimum numbers or as a result of a travel ban imposed by federal, state, or local agencies, you may transfer your entire deposit to a different future Wet Planet trip or course (at 110% value), or elect to receive a full refund. Wet Planet is not responsible for any cancellation or change fees related to pre-or post trip flights, rental cars, hotels etc.

Please contact our reservations office with any questions or rebookings.

Thank you for choosing Wet Planet. We look forward to getting out on the river with you!